

نام درس: زبان انگلیسی مکاتبات تخصصی

رشته تحصیلی: گرایش: مدیریت جهانگردی

کد درس: ۱۲۱۲۰۱۲

تعداد سؤال: ۸ نسبی — تکمیلی — تشریحی ۴  
 زمان امتحان: تستی و تکمیلی ۱۵ دقیقه تشریحی ۶۰ دقیقه  
 تعداد کل صفحات: ۲

\* استفاده از فرهنگ لغات مجاز نیست.

**A. Match one word from column A and one word from column B to make a typical combination.**

A	B
boarding	desk
check-in	check
departure	season
guided	card
passport	terminal
room	service

**B. Fill in the information for your person in this chart.**

Name:

Dates:

Job or role in tourism:

Achievements/events (with dates):

General contribution to development of tourism:

**C. Translate into Persian.**

Last winter we went to Cape Town, where I think we had our best-ever holiday. We spent three weeks over Christmas and new year and I was so thrilled with it. We rented a house through a friend which is always a risk because we did that in Corsica once.

**D. Write about Shiraz & Yazd urban attraction in a letter: (At most 3 sentences)**

1. A person who goes to see a place is called .....

a. safari

b. transfer

c. tourism

d. tourist

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1. A person who goes to see a place?

- a. safari                      b. transfer                      c. tourism                      d. tourist

2. Freedom from time-consuming duties?

- a. reerestion                      b. investment                      c. journey                      d. leisure time

3. What does mean VIP?

- a. very important person                      b. very important personal  
 c. vast important person                      d. vast important personal

4. Cape Town is located in?

- a. North Africa                      b. USA                      c. South Africa                      d. Canada

5. What does B &amp; B mean in hotel?

- a. book and beverage                      b. beverage and banqnite  
 c. bed and breakfast                      d. bed and beverage

6. Wish to buy and desire of customers for goods?

- a. shop                      b. shopping                      c. buy                      d. need

7. What does protocol unit mean?

- a. formality                      b. formal                      c. hoteling                      d. hospitality

8. A person managing ecotour is called .....

- a. travel agent                      b. tour leader                      c. tour operator                      d. tour manager